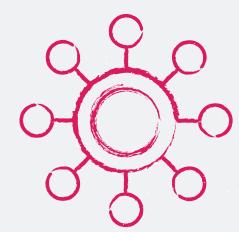
## MAKING AN IMPACT





67

67 families including new mums supported through prenatal care



549

family carers registered on our online members-only portal, Hub21



1,467
communication
skills sessions
delivered



996
families called our helpline and received support



**528**online wellbeing and support sessions delivered



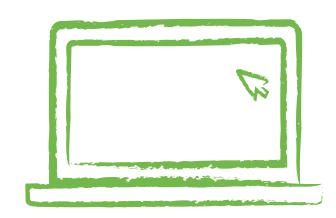
28%

increase in the number of complex cases handled and we delivered 569 hours of intensive support to families



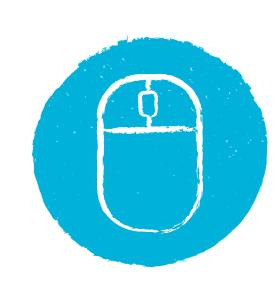
273

families and carers brought together by 'Grab a cuppa' online support sessions



106

106 online awareness raising and teaching courses delivered to health and education professionals



58%

increase in families accessing our online ABC (Achieving Better Communication) programme