

# If you need to go to hospital...



**You have a right to be treated equally** - your current health needs should inform all decision-making not your condition or disability. The Clinical Frailty Scale (CFS) should not be used in your assessment for treatment as stated in the Chief Medical Officers Guidance (unless you are over 65).

**You have a right to reasonable adjustments** - reasonable adjustments should be made for you to ensure you get the right care. Make sure staff know about any additional care you need e.g. postural care or mental wellbeing. Your family carers or carers/support staff that know you should be able to accompany and support you in hospital. People with learning Disabilities are exempt from the COVID 19 no visitors' policy.



**You have a right to support with communication needs** - make sure you have an up to date 'communication passport' or 'healthcare passport' so that staff know how to support your communication. Your family carers, support staff/carers or advocates can support you - these advocacy rights are important and should be respected.

**You should be listened to and involved in decisions making** - your views are important; hospital staff should explore all ways of making sure your voice is heard, learning from those who know how best to include you, so you are involved in decision-making about your treatment.



**You should be treated with dignity and respect** - your wellbeing should be a priority at all times. Arriving in hospital may raise your anxiety; the hospital staff will work hard to reassure you and they will fully explore the reasons for any distress.



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